



Here's How We Ensured a Global Video Game Publisher Gets a 100% First Submission Pass

About the Client

The client is a global video game publisher and distributor known for delivering diverse and high-quality gaming experiences across multiple platforms.

- ❖ **Platforms:** Xbox Series S|X
- ❖ **Type:** Consoles
- ❖ **Application Modules:** Main gameplay (combat, platforming, puzzle solving), Companion mechanics (Rots), In-game economy

Client's Requirements

Provide an engaging and visually stunning single-player experience with a unique companion mechanic.

Team Experience: Require extensive expertise in third-person action-adventure game testing on the Xbox Series S|X platforms.

Hardware and Tools: Mandate access to Xbox Series S|X consoles and collaborative tools for communication and reporting.

Data Security: Ensure a secure testing environment to safeguard client data during the testing process.



Expected Deliverables

- **Defect Reporting:** Detailed and timely reporting of defects.
- **Test Plans and Execution:** Creation and execution of test plans for each game aspect.
- **Daily Reports:** End-of-day reports with test coverage, defects reported, and man-hours spent.

Our Solution

- ❖ Conducted comprehensive Functional Testing, User Acceptance Testing (UAT), and Compliance Testing to validate game functionality, user satisfaction, and adherence to platform standards.
- ❖ Utilized custom-built automation frameworks with plugins specifically designed for compliance testing, ensuring efficient and accurate validation of platform standards.
- ❖ Developed over 1,000 meticulously crafted test cases covering diverse modules to ensure comprehensive test coverage and thorough quality assurance.
- ❖ Identified and reported nearly 700+ defects through rigorous testing processes, ensuring thorough quality assessment and remediation.
- ❖ Tested various business flows and modules, including combat mechanics, platforming sections, puzzle solving with Rots, and in-game transactions, ensuring comprehensive validation of game functionality and user experience.

Tools We Leveraged

- Neighborhood for Xbox
- Xbox Manager for Xbox Series S|X





The iXie Impact

100%

First Submission
Pass on Xbox
consoles

95%

Testing coverage
with current
features and
patches

98%

Reduced
defect leakage





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